

Your claim must include the following:

- A description of why you have suffered a loss;
- An estimate of the amount of the loss;
- An explanation of why the substitute check you received is insufficient to confirm that you suffered a loss, and
- A copy of the substitute check and/or the following information to help us identify the substitute check: the check number, the name of the person to whom you wrote the check, the amount of the check.

Where Do I Go For More Information?

We're here to answer any questions you have about the new legislation and how it will change the way we process checks.



What is Check 21?



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